



## Group Medicare Insights: Member Experience

# IBEW Local 153: An interview with former business manager Mike Compton



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interview with Mike Compton of  
IBEW Local 153



**As a former business manager of the International Brotherhood of Electrical Workers (IBEW) Local 153, Mike Compton has always understood the financial value of a Group Medicare Advantage (GMA) plan. It's precisely why he encouraged his union to partner with Humana.**

"[Healthcare] costs were very expensive and what we saw for the future was that [they] were only going to get more expensive," he recalls.

But it wasn't until Compton experienced some health challenges of his own that he truly came to appreciate the positive impact of a group health plan on the well-being of union retirees.

"It helped give me an understanding of what a member goes through during a health crisis," he recalls. "By easing the burden on the cost side with having a reliable healthcare plan, it just means the world to our family."

## IBEW Local 153:

### An interview with former business manager Mike Compton

Here's how Compton says Humana GMA plans are transforming the lives of union retirees:



#### A made-to-measure plan

Instead of a one-size-fits-all approach, Humana GMA plans can be customized to meet the unique requirements of retirees. "When our plan trustees started speaking with Humana, Humana knew what we wanted...and they were able to customize a plan to fit our needs and the needs of our retirees."



#### Personalized customer service

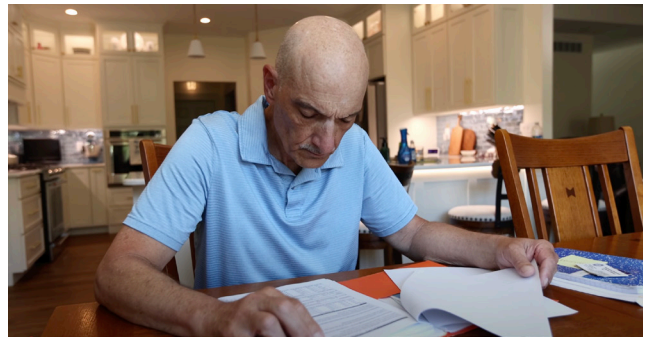
Humana representatives work hard to forge strong partnerships with union members—bonds that are built on shared values and common goals. "After the plan was put into place, we had a representative who was at our beck and call that could help resolve claim issues. That person would also come once a year to a retiree breakfast, and it gave our members an opportunity to speak directly to a Humana person about a claim issue."



#### Peace of mind

"I am very proud that we were able to put together a Humana Medicare Advantage plan for our retirees that gives them good healthcare coverage and removes a burden from themselves and their families."

As a former business manager and a union retiree with his own set of healthcare concerns, Mike Compton knows firsthand the impact a GMA plan can have on a union retiree's life.



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— Mike Compton, IBEW Local 153

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