



Group Medicare Insights: Plan sponsor experience

Optimizing HR efficiency: 5 ways Humana Medicare Advantage plans make HR's job easier



Today's human resources (HR) professionals are struggling to balance workloads. Managing employee and retiree health plans is no exception. Luckily, Humana Group Medicare Advantage (Group MA) plans are strategically designed to help ease the burden on HR.

1 A smooth hand-off to HR

Humana ensures a streamlined onboarding process for new members, so retirees are well-informed from the get-go, resulting in reduced errors, fewer queries and less administrative work for HR teams during enrollment.

2 Comprehensive network coverage

Humana's Group MA plans feature one of the nation's largest provider networks. This broad access to in-network doctors not only allows retirees to stay with the same health providers during transitions but also minimizes disruption for plan sponsors and their HR teams.

3 Highly integrated plan design

Many Humana Group MA plans offer supplemental benefits like dental and vision as part of a single plan, making it easier to administer and manage healthcare benefits.

4 Self-service solutions

When plan members are empowered to help themselves, they are less likely to turn to HR for answers to commonly asked questions. Fortunately, Humana offers a wide array of self-service digital tools, including:

- + [MyHumana](#) to easily manage health information and claims
- + [Find Care](#) to search for in-network doctors, pharmacies and healthcare facilities
- + [SmartSummary](#) to review monthly healthcare spending and drug costs

5 A robust customer support system

For more complex queries, Humana's Custom Connect™ service model provides retirees with high-touch, personalized assistance to resolve issues quickly, reducing the need for members to turn to HR for help.



To learn more, visit [Humana Group Medicare](#)